

Reopening of the Crescent Town Club

Beginning August 10, 2020, the Crescent Town Club will be reopen for limited use and under strict Public Health protocols. As the COVID-19 situation is unprecedented for everyone, Crescent Town Club has adopted its own phased approach to the reopening of its facilities and related physical activities. Depending on the corona virus situation and the Province's restrictions, most, if not all the Club's facilities and activities, may reopen by the ending of August 2020. Please continue to check with us, by telephone at 416-699-9631 or online at www.crescenttownclub.com, for updates as we gradually reopen.

Note

Before entry is granted to the Crescent Town Club, users must complete the Ontario Ministry of Health self-assessment for COVID-19. If this assessment fails, admission will be denied.

Hours of Operations

Hours of operations will be reduced to 9 a.m. to 5 p.m. Mondays to Sundays. This reduction in operating hours is temporary.

What's Open as of August 10, 2020 – Phase 1

Access to the Crescent Town Club will be by appointment only and restricted to Club Members. A valid Membership Card will be required for entry. Club Members will be restricted to one (1) 60-minute period per day. Please call 416-699-9631 to book an appointment. **Appointment Bookings will begin on Thursday, August 6, 2020, between 9:30 a.m. and 4:30 p.m.**

Facilities that will be open:

- Large Pool
- Wading Pool
- Club Room – for use by Community Partners/Agencies only.
- Upper Level Accessible Washroom
- Offices

What will continue to be Closed

- Gymnasium
- Exercise Room
- All Purpose Rooms
- Locker Rooms
- Showers
- Saunas
- Racquetball/Squash Courts
- Kitchen

Gradual Reopening – Phase 2

- Exercise Room
- Gymnasium
- All Purpose Rooms
- Meeting Room
- Racquetball/Squash Courts

Future Reopening – Phase 3

- Locker/Change Rooms
- Showers
- Saunas
- Kitchen

The following activities will not be running as of **August 10, 2020**:

- Indoor Sports
- Fitness and Wellness activities
- Singing and Dancing
- Food preparation and distribution
- Activities where equipment or supplies are shared amongst participants.

Mandatory Information

Users must provide the follow information when booking an appointment:

- Full name
- Address
- Club Membership Number
- Email address or phone number

This information will help with Toronto Public Health's contact tracing if it is necessary.

Using the Crescent Town Club

To ensure the Health and Safety of all our Members and Staff, the Crescent Town Club will be restricting access and capacity to all areas within the facility. These restrictions will be in place until further notice. Booking an appointment will be required to use any of the Club's facilities. Everyone's patience and cooperation are needed and appreciated at this time.

Reception Area

Restricted to 1 Member and 1 Staff at any one time.

Harmony Hall / TNO Offices

When reopened, these spaces will be restricted to 1 Client and 1 Staff at any one time. Appointments will be recommended.

Pool

Capacity will be reduced. No Showers and Changing Rooms will be available at this time. Users are urged to shower at home before and after pool use and come dressed for swimming.

The large pool will operate as follows:

- 9 a.m. to 12 p.m. – All 6 lanes will be open for lane swimming only. A maximum of 2 persons, from the same household, will be allowed to use one lane. Swim time will be restricted to 60 minutes after which users must leave the building. Booking slots will be 9 a.m. to 10 a.m., 11 a.m. to 12 p.m.
- 1 p.m. to 4 p.m. – 4 lanes will be open for lane swimming and no more than 6 users for leisure purposes. A maximum of 2 persons, from the same household, will be allowed to use one lane for lane swimming. Swim time will be

restricted to 60 minutes after which users must leave the building. Booking slots will be 1 p.m. to 2 p.m., 3 p.m. to 4 p.m.

The small pool will operate as follows:

- 9 a.m. to 4 p.m. - restricted to 2 groups of 4 people with each group's members being from the same household. Users will be restricted to a period of 60 minutes, after which, everyone must leave the building. Booking slots will be 9 a.m. to 10 a.m., 11 a.m. to 12 p.m., 1 p.m. to 2 p.m., 3 p.m. to 4 p.m.

Club Room

Restricted to no more than 10 persons at any one time and for Community Partners/Agencies use only. Kitchen will not be accessible at this time.

Meeting Room

When reopened, this space will be restricted to no more than 2 persons at any one time.

Locker / Change Rooms

Upon reopening, these areas will be restricted to no more than 10 persons, at any one time, in each Locker/Change Rooms. Time allowed in these spaces will be included in initial booking time.

Showers and Saunas

Restrictions will be determined once these facilities are ready to be reopen.

Exercise Room

Upon reopening, the Exercise Room will be restricted to 15 users for a maximum of 60 minutes per day. It is recommended that users clean equipment before and after use and wear full fingered gloves when using the Club's equipment. Wearing face-covering is optional in this area but face shields are recommended.

Shared Washrooms

When reopened, all shared washrooms on lower level will be restricted to no more than 2 persons at any one time.

Gymnasium

Restrictions on capacity and activities will be determined upon reopening.

All Purpose Room 1 and 2

When reopened, these spaces will be restricted to no more than 10 persons, in each room, at any one time. Physical activities to be determined.

Racquetball / Squash Courts

Upon reopening, these courts will be restricted to no more than 2 users each at any one time. These 2 users must be of the same household or social circle.

Club Members

Before booking use of the Club's facilities, Club Members should be aware of the following restrictions:

- Access to the Club will be by appointment only and use will be restricted to no more than 60 minutes per day. No walk-ins will be allowed at this time.
- Access to the Club will be restricted to Club Members only. No Guests will be allowed at this time.
- A valid Club Membership Card will be required to gain access to the Club.
- Members will be restricted to one (1) visit per day and can book for five (5) days in advance. Bookings will be done Mondays to Fridays between 9:30 a.m. and 4:30 p.m. No Bookings will be done on Weekends or Holidays.
- Children, 12 years of age and under must be accompanied by a parent, guardian, or someone 13 years of age and older.

- All Members must go through COVID-19 screening prior to entry. If anyone shows symptoms common to COVID-19, entry will be denied.
- In compliance with the City of Toronto Mandatory Mask or Face Covering By-Law 541-2020, wearing a mask/face covering is required by the Club. This includes:
 - Entering and Exiting the Club
 - All Common Areas
 - Pool Deck
 - Club Room
 - Offices
 - Meeting Room
 - Locker/Change Rooms
 - All Shared Washrooms
 - Gymnasium
 - All Purpose Rooms
 - Exercise Room
 - All other accessible inside spaces

The face-covering can be a mask, scarf, bandana, other cloth covering or non-surgical paper mask if it covers your nose and mouth. If, for health reasons, a face-covering cannot be used, a face shield must be worn.

Crescent Town Club will deny entry and services to users not wearing face-covering or not complying with COVID-19 guidelines.

- All Members must abide by posted wall, door, and floor signage.
- Continue to follow Toronto Public Health guidance:
 - Practise physical distancing
 - Practise good hand hygiene often. Wash your hands with soap and water or use hand sanitizer
 - Sneeze or cough into a tissue or your elbow
 - Keep to your own social circles

Membership Credits

Due to the untimely closure of the Club, time credits will be given to all paying Club Members:

- If your Membership expired during the closure of the Club, time credits will be given from March 15, 2020 to the date your Membership expired.
- If your Membership expires after August 10, 2020, time credits will be given from March 15 to August 10, 2020.
- All time credits will be given upon expiration / renewal of Membership.
- If you require freezing of your Membership, please contact the Facility Manager at 416-699-9631, extension 26 or email tk@crescenttownclub.com.
- As always, Residents of 7-9-11 Crescent Place and York Condominium Corporations No. 76 will need to renew their Membership at their respective Management Offices.